

PRIVACY POLICY

Last updated: ____, 2025

Moon.Ze respects the privacy of its visitors and is committed to protecting personal data in accordance with the applicable laws of the Republic of Serbia and the General Data Protection Regulation (GDPR), where applicable.

This Privacy Policy explains what data we collect, how we use it, and what rights you have regarding your personal data.

1. Data Controller

The data controller is:

Moon.Ze

Address: Kej oslobođenja 29, Zemun, Belgrade, Serbia

Phone: +381 66 503 7000

Email: info@moonze.rs

2. Data We Collect

Through our website, we may collect the following personal data:

First and last name

Email address

Phone number

Information you voluntarily provide via contact or reservation forms

Basic technical data (IP address, device type, browser)

We do not collect sensitive personal data.

3. Purpose of Data Processing

We use personal data solely for the following purposes:

Processing inquiries and reservations

Communicating with users regarding events and services

Improving website functionality and user experience

Basic website traffic analysis

Personal data will not be used for marketing purposes without your explicit consent.

4. Cookies

The Moon.Ze website uses cookies in order to:

Ensure proper website functionality

Improve user experience

Collect basic statistical information about website usage

Users may disable or delete cookies at any time through their browser settings.

5. Sharing Data with Third Parties

Moon.Ze does not sell, rent, or share personal data with third parties, except:

When required by law

When necessary for the technical operation of the website (hosting providers, email services)

All third parties are required to respect data confidentiality.

6. Data Retention

Personal data is stored only for as long as necessary to fulfill the purpose for which it was collected, unless applicable laws require longer retention.

7. User Rights

In accordance with applicable regulations, users have the right to:

Access their personal data

Request correction or deletion of data

Restrict data processing

Withdraw consent at any time

Requests may be sent to: info@moonze.rs

8. Data Security

Moon.Ze implements appropriate technical and organizational measures to protect personal data against unauthorized access, loss, misuse, or disclosure.

9. Changes to This Privacy Policy

Moon.Ze reserves the right to amend this Privacy Policy at any time. Any changes will be published on the official website.

10. Contact

If you have any questions regarding this Privacy Policy, you may contact us at:

Email: info@moonze.rs

Phone: +381 66 503 7000